



Customer Name: _____
Address: _____
Address: _____
Phone: _____
Email: _____

ABOVE THE REST LIMOUSINE TERMS OF AGREEMENT

1. Agreed price- The agreed price is the amount between ATR Limo and you the Customer. Changes following the booking that you may want or like to make will be subject to our ability to accommodate those changes and may be subject to further costs.

a. Deposit- All bookings are confirmed by way of an advanced deposit. A non-refundable deposit of \$100 is required to reserve the vehicle(s).

b. Cancellations- If you should cancel the vehicle requested, the deposit will be deemed non-refundable. In the event the booking is cancelled within seven (7) days of the date it is rented, you the Customer will be charged 100% of balance owed. If the booking is cancelled fourteen (14) days before the date requested, then 50% of the total booking is payable. At the point where a cancellation arises, ATR Limo reserves the right to deduct any payment owing to them from the credit/debit card that is held on the booking form as a way of security.

c. Balance- Under normal circumstances, balances are due at the time and place of first pickup. Alternatively, you may pay the balance in full in advance. Balance settled in advance using a credit card or other electronic transfer would be subject to a surcharge of 3% of each transaction amount.

2. Grace Period- ATR Limo strives to always be at all pickup points in advance. However, there may be causes that may occur from time to time that would prevent us from meeting these demands. These would be inclement weather, traffic accidents and road work. Events such as these are outside of our control. In any event, a grace period is invoked in whole or in part to make up for the time lost, schedules permitting.

3. Damages- Damages, subsequent cost of repairs of such damage to the limo hired as used by you and/or your guests caused is your responsibility. The cost to repair or replace any items destroyed, defaced, damaged or missing at the end of your ride will be charged to you at the replacement value including postage and handling. When the booking was secured using credit/debit card, you the customer agreed that we may deduct from that card the damages as they have arisen. In the event that a card was not used for securing payment for booking, we will bill you directly.

If anyone gets sick in a vehicle or otherwise discharges bodily fluid of any kind will be charged a \$200 clean up fee.

4. General Rules- No controlled substances (except alcohol) are permitted in the vehicles at any time. No one under the age of 21 is allowed to drink alcohol inside any of the vehicles. No hanging or shouting outside of the windows, sunroofs or doors is allowed. No weapons of any kind are allowed inside the vehicles. NO SMOKING is allowed inside the vehicles at any time. Breaking any of these rules will result in immediate termination of contract without a refund and could result in local or state prosecutions.

5. Overtime- Overtime charges will be applied if the customer is not inside the vehicle within 15 minutes of any agreed times. Extra drop offs/ pick ups that are not pre-booked will be charged at the hourly rate.

6. Lost property- ATR Limos take every care to keep you the Customer and the property safe. However, under any circumstances we cannot take responsibility on any property lost or left. Make sure that you check for and remove all personal property from the limo when you are dropped off. In the event any property is found by us and is returned to ATR limo, it is your responsibility to recover you property promptly.

7. Breakdowns- We make every effort to maintain our fleet as often and as thoroughly as possible. We have therefore made every effort to ensure that the limos are in the best and most reliable condition fit for its use. In such an event should a mechanical breakdown occur we cannot be responsible for mechanical breakdown or for the impact that those unforeseen events might have. In the event due to circumstances beyond our control, the vehicle requested cannot be provided either for the first, the final or other and interim journeys booked. We reserve the right and need to provide substitute vehicles of equal or similar standing and capacity.

8. Misconduct/Abuse- Above the Rest Limo will not tolerate any kind of abuse towards drivers from passengers. If the situation arises, it is the driver's discretion whether or not the journey will be terminated.

9. Complaints- We strive to provide you with the best service possible. However, if any complaints arise from your experience, please contact us by phone or e-mail within 7 days and we will respond promptly.

We Accept:



Signature: _____

Date: _____